

Barkley Lake Water District



POST OFFICE BOX 308 • CADIZ, KENTUCKY 42211
OFFICE: (270) 522-8425 • PLANT: (270) 924-5616
FAX: (270) 522-8448

November 1, 2024

RE: Water Service Line Inventory

Dear Customer:


Your water service line is the pipe that connects the water main in the street to your household plumbing. The material of water service pipes can vary and some households may have lead service pipes. The Barkley Lake Water District has been required by the United States Environmental Protection Agency (EPA) to identify the material of construction for all water service lines in our area.

Barkley Lake Water District has never encountered lead service lines in our area. After an extensive review of available records, customer surveys, and physical inspections, we have identified the material of many service lines, but there are still service lines of unknown material in our system.

Using a statistical approach in accordance with procedures established by the Kentucky Division of Water, Barkley Lake Water District verified that 351 of 351 of randomly selected service lines were not lead. Based on this information, we are 95% confident that fewer than 1% of the unknown service lines in our area are constructed of lead, therefore, we are going to classify all remaining unknown service lines as non-lead at this time.

We will continue to document service line materials in the future during routine operations throughout our system. If you would like Barkley Lake Water District to physically inspect your service line to verify the material, please contact us at (270) 522-8425.

Sincerely,


John Herring
General Manager
Barkley Lake Water District

Serving Eastern Shore of Barkley Lake in Trigg County, Kentucky

Barkley Lake Water District



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CUSTOMER NEW METER INFORMATION FORM

CUSTOMER'S COPY

Upon receipt of payment and new meter location information, the **Barkley Lake Water District** office will present the customer with a specially marked stake. The customer must place the stake at the desirable site for the installation of the new meter within 24 hours of receipt. Our distribution employees must be able to locate the stake in order to make arrangements with any other utility company to set the meter. If the stake is not placed within that time frame, the meter will not be set. After the 24 hour time frame, it will be the customer's duty to call the office at (270)522-8425 once the stake is in place.

Thank you for your consideration in this matter.

** It is at the discretion of **Barkley Lake Water District** when a final location is made for a new meter.

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CONTRACT FOR WATER SERVICE

1", 1 ½", or 2" METER

THIS CONTRACT made and entered into this ____ day of _____, 20____, between _____ parties of the FIRST PART, and

Barkley Lake Water District, Cadiz, KY, party of the SECOND PART.

The FIRST PARTY'S rights hereunder are subject to such rules and regulations as the party of the SECOND PART may prescribe. The organization may terminate service to any customer failing to pay a water bill when fifteen (15) days past due or for violating the organization's regulations.

A FEE CHARGED AT COST must be paid at time of application and a **\$75.00 deposit** for a total price at cost plus deposit paid in **two separate checks**, to insure payment of monthly water bills and penalties on delinquent water accounts shall be as the party of the SECOND PART may hereafter prescribe.

The party(ies) of the FIRST PART agrees to permit the organization to lay, maintain, repair, remove and disconnect a service line and meter, and read meters at a point on customer's property to be designated by the organization for each signed connection with rights of ingress and egress for these purposes of water lines where needed to serve other customers.

The party(ies) of the FIRST PART agrees to install maintain, at his own expense, a service line which shall begin at the water meter and extend to the dwelling or place of business and other portion of his premises. Landowners with less than ten (10) acres must get a permit from the Health Department. Farm owners of ten (10) acres or over must leave the trench open for inspection by the water district the following is required:

- I. Lines must be a minimum of ¾ inch with P.S.I.;
- II. Depth must be at least 30 inches;
- III. An approved backflow preventer must be installed in any branch line or hydrant;
- IV. No galvanized fittings are allowed;
- V. No cross connections are allowed;
- VI. Backfill with suitable material or provided encasement pipe.

A check valve has been put on your meter and according to the plumbing code (815 KAR 20:120, Section 2, paragraph 6) states: "If a cross connection control devices are properly installed, they create a closed water system. A properly-sized thermal expansion tank shall be installed in the cold water supply near at the water heater".

A pressure regulator is recommended for all meters. In the event a shut-off valve is damaged, the replacement costs will consist of labor, materials, and backhoe.

A failure of the party(ies) of the FIRST PART to pay water charges duly imposed shall result in the automatic imposition of the following penalties:

- A. Non-payment within ten (10) days from the due date will be subject to a penalty of ten percent (10%) of the delinquent account.
- B. Non-payment within fifteen (15) days from the due date will result in the water being shut off from the property. In the event water is shut off due to non-payment of account, full payment must be paid before restoring water service, unless arrangements have been made with party of the SECOND PART.
- C. In the event it becomes necessary for the party of the SECOND PART to shut off the water, a fee of \$16.00 will be charged as a reconnection of the service.
- D. Adjustments will be made at the discretion of the party of the SECOND PART.

BARKLEY LAKE WATER DISTRICT

CUSTOMER SIGNATURE

PLEASE CIRCLE NEW METER SIZE: 1" 1 ½" 2" (additional charges and rates apply on meters > 5/8")

NEW METER LOCATION: SUBDIVISION'S NAME: _____

LOT#: _____

DIRECTIONS TO LOCATION: _____

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Welcome to **Barkley Lake Water District**, P.O. Box 308, Cadiz, KY 42211, we are pleased to be your water provider! Please read our **CUSTOMER AGREEMENT/BILLING INFORMATION DISCLOSURE**, sign and complete the attached forms, and provide a copy of a photo ID. We require payment in the amount of SEVENTY-FIVE DOLLARS (\$75.00) for the account deposit. Checks or Money Orders can be made payable to BARKLEY LAKE WATER DISTRICT. Cash is also accepted or payment by debit/credit card is available. A processing fee for cards will be added by our payment system if you choose to use your card for the deposit.

The deposit in the amount of SEVENTY-FIVE DOLLARS (\$75.00) made to the Barkley Lake Water District is necessary to ensure payment of monthly water bills and any penalties on delinquent water accounts as prescribed in the tariff of the water district. Once the final bill and/or penalties have been satisfied any remaining amount of deposit will be refunded to the customer.

All payments are due the 15th day of the month, failure to receive bill does not excuse payment. Penalties are accrued upon opening the next business day, not before the 16th day of the month. Non-payment of an account by the 26th day of the month, or the first working day thereafter, will result in discontinuance of water service by physically locking the meter. Before reconnection can be made, a fee of SIXTEEN DOLLARS (\$16.00 = LOCK FEE \$10.00 and UNLOCK FEE \$6.00), plus the full payment of the water bill is required. An AFTERHOURS FEE of SIXTY-FOUR DOLLARS (\$64.00) will be charged for any meter unlocked after 4:00 p.m. Monday through Friday or on weekends. Delinquent Locked accounts that remain unpaid will be set to a status of Final during the end of month processing, which results in the SEVENTY-FIVE DOLLARS (\$75.00) deposit being applied to the account balance. Delinquent Accounts with a credit balance after Final processing will be issued a refund. Accounts with a balance owed are considered due to Barkley Lake Water District. If a Delinquent Locked account is set to a status of Final the customer will be reestablished as a new account. The re-establishment process would include settling unpaid previous account balance including any penalties if one existed after the deposit was applied and paying SEVENTY-FIVE DOLLARS (\$75.00) deposit for the new account.

Customers must install and maintain a cutoff valve for their use between the meter and their dwelling. The cut off valve on the meter is not to be routinely used by the customer, as continuous usage will result in eventual failure of the valve. Installation of a pressure regulator on the customer side is also highly recommended. Meter readings are now processed by a radio read meter system and are costly to repair. Any damage sustained to an installed radio read meter will result in a charge to the customer. Tampering with meter, service, or valves constitutes disconnection of service and is considered a felony.

PLEASE COMPLETE THE ATTACHED FORMS IN FULL

H:\Master Forms\Acct Contract Form Revised With New Deposit Amount Effective Next Tarriff update 03-13-2024.docx

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CUSTOMER ACCOUNT INFORMATION

TODAY'S DATE: _____ EFFECTIVE DATE IF DIFFERENT FROM TODAY: _____

HAVE YOU EVER BEEN ON OUR WATER BEFORE? _YES ___NO

Will this be your Primary Residence: Yes (complete DOD Form) or No Do you own or rent this property: _____

PRIMARY ACCOUNT HOLDER: _____

SERVICE ADDRESS INFORMATION:

SERVICE ADDRESS OF PROPERTY: _____

SERVICE CITY, STATE, ZIP CODE: _____

PREVIOUS RESIDENT AT THIS LOCATION: _____ LANDLORD'S NAME: _____

PERSONAL INFORMATION:

BILLING ADDRESS (if different from Service Address): _____

BILLING CITY, STATE, ZIP CODE: _____

Last 4 of SS#/EIN _____ DL# _____ DATE OF BIRTH: _____

TELEPHONE (including area code): _____

CELL PHONE (including area code): _____

EMAIL ADDRESS: _____

SECONDARY NAME: _____ Last 4 of SS# _____

SECONDARY DOB: _____ SECONDARY DL# _____

SECONDARY CELL PHONE (including area code): _____

PRIMARY ACCOUNT HOLDER'S SIGNATURE: _____

For office use only: ACCOUNT NO. (LAST ACTIVE ACCOUNT) _____

Status: Final/ed or Inactive

UNLOCK: _____ READ METER _____ COPY TO CUSTOMER _____

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NEW ACCOUNT/INFORMATION SHEET

PLEASE READ AND COMPLETE INFORMATION

"The following information is requested by the Federal Government in order to monitor compliance with Federal Laws prohibiting discrimination against applicants seeking to participate in this program. You are not required to furnish this information, but are encouraged to do so. This information will not be used in evaluating your application or to discriminate against you in any way. However, if you choose not to furnish it, we are required to note the race/national origin of individual applicants on the basis of visual observation or surname."

Ethnicity:

Hispanic or Latino _____

Not Hispanic or Latino _____

Race: (Mark one or more)

White _____ Black or African American _____ American Indian/Alaska Native _____

Asian _____ Native Hawaiian or Other Pacific Islander _____

Gender: Male _____ Female _____

This is an Equal Opportunity Program. Discrimination is prohibited by Federal Law. Complaints of discrimination may be filed with the USDA Director, Office of Civil Rights, Washington 20250-9410

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CUSTOMER CONTACT CONSENT FORM

I hereby expressly give my full consent to **Barkley Lake Water District** (service provider), its agents and assigns, to contact me at the mobile, wireless, or wire line numbers provided as part of the service agreement, or application, or any numbers I may subsequently acquire, for normal business communications, including, but not limited to, efforts of collection on existing accounts opened after the date of execution of this consent.

I further expressly consent that **Barkley Lake Water District** (service provider), its agents and assigns, may use live-callers, pre-recorded messages, auto dialers, "robocalls", progressive dialers, predictive dialers, or other similar technology for said normal business communications. I expressly waive all claims against and hold harmless **Barkley Lake Water District** (service provider), its agents and assigns, for the use of such callers or dialer technology for the purposes of contacting me for normal business communications. This consent will remain active until accounts of the undersigned are closed or until expressly revoked in writing by the undersigned customer.

Should my number ever change, I will notify **Barkley Lake Water District** (service provider) that my mobile, wireless, or wire line number(s) have changed.

CUSTOMER NAME (Please Print Legibly)

CUSTOMER SIGNATURE

DATE

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CUSTOMER ACKNOWLEDGEMENT OF DELINQUENT DEBT PLACEMENT

YOU AGREE TO REIMBURSE US THE COLLECTION FEES OF ANY COLLECTION AGENCY, WHICH SHALL BE BASED ON A PERCENTAGE AT A MAXIMUM RATE OF 33.3% OF THE AMOUNT DUE AT THE TIME YOUR ACCOUNT IS PLACED WITH A COLLECTION AGENCY, AND ALL COSTS AND EXPENSES INCURRED FOR ANY COLLECTION EFFORTS ON YOUR ACCOUNT, INCLUDING REASONABLE ATTORNEY'S FEES INCURRED BY THE COLLECTION AGENCY. THIS CONTRACT SHALL COVER ALL GOODS AND SERVICES UNTIL REVOKED BY EITHER PARTY IN WRITING.

CUSTOMER NAME (Please Print Legibly)

CUSTOMER SIGNATURE

DATE

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FOR ALL NEW METER INSTALLATIONS

The Kentucky State Plumbing Code requires a PLUMBING PERMIT or an AFFIDAVIT FOR FARMSTEAD EXEMPTION for the installation of a new water service. This requirement is in accordance with 815 KAR 20:050. Installation permits under KRS Chapter 318.

If you have not been to the Trigg County Health Department to get your PLUMBING PERMIT or an AFFIDAVIT FOR FARMSTEAD EXEMPTION, you need to do so. The new meter will remain locked until the permit is obtained, and a copy presented to our office.

The Barkley Lake Water District

I HAVE READ THE ABOVE STATEMENT AND UNDERSTAND I MUST GET A PLUMBING PERMIT or an AFFIDAVIT FOR FARMSTEAD EXEMPTION.

Applicant

Date

Permit # or Farm Exempt Certificate

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REQUIRED LOCATION REQUEST FOR INFORMATION

NAME OF NEW APPLICANT _____

COUNTY _____

SUBDIVISION'S NAME: _____

LOT#: _____

STREET ADDRESS OF METER _____

CITY, STATE, ZIP _____

CROSS STREET _____

START DATE _____

START TIME _____

BEST TIME TO REACH CUSTOMER _____

TELEPHONE NUMBER (INCLUDING AREA CODE) _____

Meter Size: 5/8 " (meters > additional charges and rates apply) 1" 1 1/2" 2"

Plumbing Permit # or Farm Exempt Certificate _____

COPY TO: BARKLEY LAKE WATER DISTRICT PLANT

METER # _____ DATE APPLIED _____

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EASEMENT

THIS EASEMENT is made between _____
Hereinafter called the Grantor, and the Barkley Lake Water District, which is organized under the provisions of K.R.S. Chapter 74, hereinafter called the Grantee:

WITNESSESETH: For and In Consideration of similar conveyance by the owners of other properties located within said water district, the sufficiency of which hereby acknowledged, the Grantor hereby grants unto the Grantee a temporary construction easement of thirty (30) feet in width along _____ and a permanent easement of ten (10) feet in width as it abuts said route for the purpose of installing, repairing, and maintaining water mains and accessories for a water system to be constructed and operated by said water district with full rights of ingress and egress for said purposes.

This easement is across the lands conveyed to the Grantor by deed from _____
Dated _____, and recorded in Deed Book _____, Page _____ office of _____ County Court Clerk, and including all adjacent lands of the Grantor regardless of any omission or irregularity in the foregoing description of title reference.

The undersigned shall retain the right to use the surface of the land over which the easement extends, except that no permanent structure shall be installed over the permanent easement. The Grantee shall restore the land of it condition, or reasonably so, as existed immediately preceding the exercise of its right and privileges.

The Grantee shall bury all pipes so that they are not interfering with the normal cultivation of the land.

The temporary easement granted shall cease upon the completion of construction of the water system, and the permanent easement shall be in perpetuity.

TO HAVE AND TO HOLD said easement unto the Grantee, its successors, and assigns, with Covenant of General Warranty.

IN TESTIMONY WHEREOF, we have hereunto set our hands this the ____ day of _____, 20____.

STATE OF KENTUCKY
COUNTY OF _____

I, _____, a NOTARY PUBLIC, in and for the state and county aforesaid do hereby certify that the foregoing instrument in writing was produced before me by _____, who each acknowledged and executed said instrument for the purpose mentioned.

WITNESS my hand and notarial seal this ____ day of _____, 20____.

My Commission Expires: _____
Notary Public

STATE OF KENTUCKY
COUNTY OF _____

I, _____, a NOTARY PUBLIC, in and for the state and county aforesaid do hereby certify that the foregoing instrument in writing was produced before me by _____, who each acknowledged and executed said instrument for the purpose mentioned.

WITNESS my hand and notarial seal this ____ day of _____, 20____.

My Commission Expires: _____
Notary Public

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